# **Immigration Case Workflow with payment option**

## Step 1: User Inquiry

- The user initiates an **immigration case request** through the chatbot or system interface.
- The bot collects basic details about the user's case interest.

## **Step 2: User Registration**

- After the initial inquiry, the user is **redirected to the registration form**.
- Once registration is completed successfully, the user gains access to the case filing portal.

#### **Step 3: Case Filing & Advance Payment**

- The registered user can now **file a new immigration case** by submitting the required details and documents.
- To proceed, the user must pay an advance amount for the case.
- After payment, the system notifies the assigned lawyer.

### Step 4: Case Review & Approval by Lawyer

- The lawyer reviews the submitted case details and **approves** the case if all requirements are met.
- Upon approval, the lawyer sends a message to the user containing:
  - o The total case fee, and
  - The **Zoom meeting link** for consultation.

## **Step 5: Final Payment & Zoom Access**

- The user makes the **full payment** for the case.
- Once the payment is confirmed:
  - o The **Zoom link becomes active/enabled**, allowing the user to join the session.